



We are now using the Electronic Prescribing Service (EPS) which enables us to send your prescriptions electronically to the Pharmacy of your choice. You can arrange this directly by informing the Pharmacy you wish to use, or by letting our Reception team know or emailing us the name and address of your nominated pharmacy to g.n82101@nhs.net and we can set this up for you.

To order your repeat medications you can also download and use the [myGP](#) app on your phone. You will need to speak with our Reception team to complete the registration process, they can also answer any questions you have about the process.

If you are unable to use the app you can email your prescription requests to g.n82101@nhs.net

Make sure to include;

- Medication Name
- Your Full Name
- Your Date of Birth
- Contact Phone Number

You can also order your repeat medications by either dropping your request in at the Practice or NHS App

Under normal circumstances we do not accept prescription requests over the telephone except for patients that are housebound. For housebound patients the pharmacies can arrange a pick up and drop off service, please speak to your pharmacist to arrange this.

IMPORTANT INFORMATION...

- Please remember to allow 2 working days for all repeat prescriptions, please do not chase within this timescale
- Please do not order your medication more than 5 working days in advance as these requests may be rejected
- We cannot process requests on the same day, please plan your prescription needs in advance and order around 3-4 working days before you need your medication